

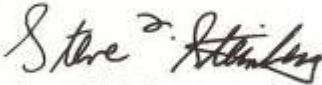
Dear Valued Hub Clothing Customer,

Recently I have been getting a lot of comments and questions regarding our stores. People want to know "what's going on at Hub Clothing?"

We have been working very hard to create the best experience EVERY time you visit. Are we serious? Absolutely! We will do "**WHATEVER IT TAKES**" to make it right.

From our new "no hassle" return policy to our frequent shopper program, we want to make Hub Clothing a special place. This is only the beginning. We are not there yet, but it is where we are going. As a small company with a big heart, we care about you. We will continue to look for ways to make your shopping experience the best it can be.

If at anytime we fall short of your expectations, something just doesn't go right... I want to know. And if we exceed your expectations, I would love to know that too! Please call me at 1-800-520-9377 ext. 114 or 1-888-972-2963. I want to hear from you. Or pick up a comment card in one of our stores. I really do read them and take your concerns seriously.


Steve Steinberg
President

Everything We Do... We Care About You!